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## **Company Overview**

Banco PAN ("PAN") is a financial institution licensed and operating in Brazil. Headquartered in São Paulo and with more than 2,900 employees, PAN operates mainly in the segments of credit and transactional financial services for individuals.

Banco PAN is part of the BTG Pactual's Prudential Conglomerate, which controls the institution with 74.5% of total shares. All regulatory information is registered with the Brazilian Central Bank under the Conglomerate's umbrella, however, Banco PAN discloses its individual indicators to provide additional transparency and accountability to the market.

Banco PAN works through a complete digital platform and a robust network of banking correspondents, connecting its clients to contextual financial solutions with simplicity, using technology to provide intelligent financial solutions to its millions of clients.

### **Materiality and Commitments**

In 2022, PAN conducted its second indepth materiality assessment to understand the main sustainability-focused risks and opportunities faced by the bank. This process included the engagement of over 3,500 clients, employees, correspondents, investors, financial experts and members of PAN's Executive Board and Board of Directors.

As a result, such process defined 10 material topics that guide PAN's ESG strategy, aligning its business to the needs and expectations of its clients, suppliers, employees, and investors and, at the same time, creating economic and social value.

The selection of material topics was based on the following criteria:

- Concerns and priorities of clients, employees, and investors;
- Positioning and business strategy;
- Potential to create value and positive impacts for the society and the environment.

To ensure the ESG agenda was aligned with the Sustainable Development Goals (SDGs), PAN correlated its material issues with them, promoting convergence between its ESG commitments and the UN Agenda 2030, as follows:

- 1. Technology and Innovation SDG 5, 12, 17
- 2. Culture, People, Inclusion and Diversity SDG 1, 4, 5, 8, 10, 12, 13, 17
- 3. Client Journey and Satisfaction SDG 10, 11, 16
- 4. Integrated risk and partnerships management-SDG8,12,13,16
- 5. Ethics, Transparency and Compliance SDG 10, 12, 16, 17
- 6. Data Privacy and Security SDG 17
- 7. Fraud Prevention SDG 16
- 8. Economic Performance SDG 8, 17
- 9. Image and Reputation Management SDG 11, 16, 17
- 10. Corporate Governance SDG 8, 10, 16



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Since 2020, when the ESG department was created, PAN has reinforced the importance of this agenda through many initiatives. In 2020, it joined the UN Global Compact and committed to contribute implementing and observing the 10 principles upholding fundamental responsibilities in the areas of human rights, labor, environment, and anticorruption.

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### **Our achievements**

### **ESG** Journey

2020



Since 2019, Banco PAN has been awarded with the GPTW standard, that determines the best companies for employees to work in



The Global Compact was developed for purposes of mobilizing the international business community to adopt fundamental and internationally accepted values in the human rights, labor relations, environment and fight against corruption areas.

2021



Elected one of the Great Places for Women to Work and got its first Top Employer Certification



Compensated 100% of its emissions (ex-financed emissions) generated in 2021, thus becoming its Carbon Neutral journey 2022

#### **IGPTW**B3



Entered the 2021 portfolio of the IGPTW (Great Place to Work Index



The Gold Standard of the Brazilian CHG Protocol Program is the highest level of certification awarded to companies that demonstrate compliance with all transparency criteria in their Carbon Inventory

Initiative by institucional investors interested in the management of greenhouse gas emmission effect by the largest companies in the world and the mitigation and adaptation actions they scored as B on CDP



Elected as the Top 5 Financial Institutions in Brazil fro employees to work and elected Great Place to Work for Women, LGBTQ+ and Etnic-Racial

### Highlights 2023

#### **Environmental**



GHG Protocol
Gold Seal

ISEB3

ISE B3

4<sup>th</sup> place and 1<sup>st</sup> in Financial Institutions



GPTW\*

Top 4 Financial Institutions



Social •

GPTW\*

Great Place to Work



TOP Employer

4<sup>th</sup> consecutive year as TOP Employer



CDP Rated B



Municipal Seal of Human Rights and Diversity (6<sup>th</sup> Edition)

São Paulo City Hall



15+ institutions

supported in social projects

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#### **ESG Governance**

As part of BTG Pactual Prudential Conglomerate, Banco PAN reports its ESG initiatives and risks to Banco BTG Pactual, leader of the Conglomerate, that has a Board-level ESG oversight. Moreover, PAN's Board of Directors is responsible for overseeing PAN's ESG agenda, which helps to drive a focus on sustainability issues across its strategy, policies, and programs.

#### **Board of Directors:**

Banco PAN's Board of Directors is the highest governing authority in ESG integration, risk management, sustainability matters and is responsible for monitoring and approving social, environmental and climate related risks and opportunities related to banking activities. Amongst its duties, the Board provides general business guidance, including its ESG journey strategy, approves PAN's Risk Appetite Statement (RAS), monitor risk indicators evolution, and approves PAN's Corporate Policies.

The Board is supported in its duties by a complete structure of Committees & Commissions. These include Remuneration Committee, Risk Commission and ESG Commission.

#### **ESG Commission:**

Banco PAN's ESG Commission reports to PAN's Board of Directors and to BTG Pactual's ESG Committee. With monthly meetings, the Commission is composed by two C-level members (CTO & Chief of Marketing and CRM Officer) and other heads and managers from various backgrounds.

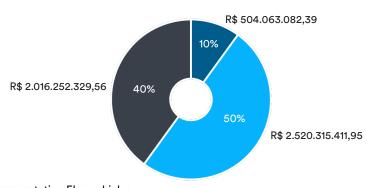
The ESG Commission is responsible for (a) ensuring that PAN's operations and processes are in compliance with the Conglomerate's Social, Environmental and Climate Responsibility Policy ("PRSAC"); (b) ensuring PAN's Social, Environment and Climate Responsibility guidelines are being complied with and subjected to assessment by the Board of Directors at least every five years; (c) guiding and validating PAN's ESG annual report, which consolidate ESG action plans, projects, proposals and initiatives; (d) strengthening PAN's ESG culture; (e) monitoring ESG commitments; (f) monitor compliance with current ESG standards, assessing effectiveness of actions implemented, impacts of non-compliance and act in a timely manner to ensure deviation corrections; (g) guiding and establishing competences for the necessary measures for identifying, classifying, evaluating and mitigating ESG risks; and (h) ensuring that the Board of Executive Officers and the Board of Directors are aware of matters that may have a relevant impact on PAN's image.



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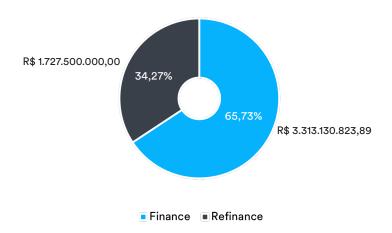
## **Key Figures**

### Allocated Amount (%)



- Clean Transportation Flex vehicles
- Socioeconomic advancement and empowerment Women
- Socioeconomic advancement and empowerment Men with monthly income equal or lower to a minimum wage

#### Allocated Amount - Finance x Refinance



### Reported impact

- 67.15 tons of CO2e avoided
- 1,628,486 loans provided to women in the target population
- 726,404 loans provided to members of the target population

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## Allocation and Impact of Proceeds

In May 2023, Banco PAN published its Sustainable Financing Framework ("Framework"), with the aim to ensure transparency and quality of funds raised through financial instruments that contribute to social and/or environmental benefits ("Sustainable Instruments").

Since then, PAN was able to distribute Sustainable Instruments in alignment with international principles and guidelines, such as Green Bond Principles, Green Loan Principles, Social Bond Principles, Social Loan Principles and Sustainability Bond Guidelines. Among the Sustainable Instruments are local and international bonds, notes, loans, credit transactions, time deposits and financial letters.

On July 7th, Banco Pan issued its first time deposit ("Sustainable Time Deposit"), having

initiated the bank's activities in raising sustainable funds. As of March 31st, 2024, PAN had an outstanding amount of R\$ 5.04 billion for financing and refinancing its eligible portfolio, in accordance to the categories defined in the Framework.

- Refinancing is defined as loans originated before the first Sustainable Time Deposit issued in this one-year period (before July 7th, 2023).
- Financing is defined as loans originated after the first Sustainable Time Deposit issued in this one-year period (after July 7th, 2023).

The amount of R\$ 5.04 billion is allocated in two categories set out in the Framework, according to the eligibility criteria. These are:

- a. Clean Transportation
- b. Socioeconomic advancement and empowerment

low-income individuals - Brazilians with monthly income equal or lower to a minimum wage.

<sup>2.</sup> Based on lab test ("NEDC") procedure

<sup>3.</sup> A flex-fuel motorcycle, also known as a Flex Fuel Vehicle (FFV), can run on either gasoline, ethanol, or a blend of both fuels.

<sup>4.</sup> Low displacement motorcycles, between 50 and 150 cc

<sup>5.</sup> Brazilians with monthly income equal or lower to a minimum wage.



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Green Portfolio Category	Eligibility Criteria	Objectives	SDG Alignment
Clean Transportation	Financing Electric, Hybrid, Flex and non-motorized vehicles to low income individuals'  Only vehicles limited to a threshold of 75g CO2/km are eligible. <sup>2</sup>	Provide access to clean transportation to low-income population	7 AFFORDABLE AND CLEAN ENERGY
Socioeconomic advancement and empowerment	Motorcycle financing <sup>4</sup> , FGTS Backed and Payroll Loans to social-economically vulnerable groups Economically vulnerable population as defined by either income <sup>5</sup> , gender minorities, marginalized communities (black and indigenous people) or victims from natural disasters	Provide equitable participation and integration into the market and society, including reduction of income inequality	1 NO REDUCED NEQUALITIES    The The Train   The REDUCED NEQUALITIES   The REDUCED NEQUE N

### The funds raised were allocated as follows:

Project Category	Sub-Category	Percentage of Total	Amount Financed (BRL)	Amount Refinanced (BRL)	Total (BRL)
Clean Transportation	Flex motorcycles	10%	R\$ 331.313.082,39	R\$ 172.750.000,00	R\$ 504.063.082,39
Socioeconomic Advancement and Empowerment	Women	50%	R\$ 1.656.565.411,95	R\$ 863.750.000,00	R\$ 2.520.315.411,95
Socioeconomic Advancement and Empowerment	Men with montly income equal or lower to a minimum wage	40%	R\$ 1.325.252.329,56	R\$ 691.000.000,00	R\$ 2.016.252.329,56
Total (BRL)			R\$ 3.313.130.823,89	R\$ 1.727.500.000,00	R\$ 5.040.630.823,89



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Information on each of the categories:

### **Clean Transportation**

### **Sub-Category**

Products	Target Group		
Flex motorcycles	Men with monthly income equal		
I lex motorcycles	or lower than a minimum wage		

### **Impact Report Indicators:**

Portfolio Category	Reporting Indicators
Clean transportation	Annual GHG emissions reduced/avoided in
Clear transportation	tons of CO2 equivalent

### Socioeconomic advancement and empowerment

Products	Target Group
Credit	Women
Payroll loan	Men with monthly income equal
Payroll card	or lower than a minimum wage
	Women
FGTS	Men with monthly income equal
	or lower than a minimum wage
Vehicles	Women
Low displacement motorcycles,	Men with monthly income equal
between 50 and 150 cc	or lower than a minimum wage

Portfolio Category	Reporting Indicators
Socioeconomic advancement	Number of loans provided
and empowerment	to each target group



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## **Appendix:**

### Calculation Method of CO<sub>2</sub> and Emission Reduction

Every two years, Banco PAN conducts a survey of its customers to understand the usability patterns of its vehicle financing products, checking on issues such as fuel preference and the number of kilometers driven. Some indicators from this survey were used to configure the sustainable framework impact calculations, as described below:

- 1. ESG Research: "Which fuel do you prefer when you fill up?". 15% of respondents said "Ethanol".
- Extrapolation: we assume that these customers fill up with ethanol 100% of the time.
- Therefore, 15% of the contracts will cover the entire average monthly distance (from the survey) using only ethanol.
- 2. ESG Research: we obtained the average mileage that customers who financed flex-fuel motorcycles travel over the course of 1 month. Value considered: 685.06 km.
- 3. Baseline: 100% gasoline.
- We found no studies to support assumptions for another baseline. Given that the introduction of flex-fuel motorcycles in Brazil is recent (Honda, the biggest seller of motorcycles, started production in 2009), we believe it is safe to assume this baseline.
- 4. Emission factors for motorcycles: taken from the PBGHG Protocol, found on Climas (WayCarbon's platform used for calculating emissions). Emissions considered for the displacement calculation:
- Ethanol: 0.3 gCO2e/km
- Gasoline: 29.8 gCO2e/km (already considering the % of ethanol present in gasoline)
- 5. We considered the emissions avoided under PAN's responsibility at the time the contract was closed. Therefore, the allocation rate of 80% was taken into account, considering 100% of the financing minus the average down payment for the financing of flex motorcycles (20%). Proposed calculation:
- Estimated km driven financed with the vehicle (monthly)
  - o D = Average km driven per year weighted by financing time
- Number of contracts = N
- Avoided Emissions = E (tCO2e)
- Allocation Factor = F (% of the value of the vehicle that is financed)
  - $E = [D \times F \times N \times 0,15 \times (29,8 0,3)] / 10^{6}$
  - $E = [685.06 \times 80\% \times N \times 15\% \times (29.5)] / 10^6$



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#### **Annex**

MORNINGSTAR SUSTAINALYTICS

### **Banco PAN**

Type of Engagement: Annual Review

Date: 21 May 2024 Engagement Team:

Akshay Chandrakapure, akshay.chandrakapure@morningstar.com

Sidharth P R, sidharth.pr@morningstar.com

#### Introduction

In 2023 and 2024, Banco PAN ("PAN", or the "Issuer") issued sustainability bonds (the "2023/2024 Sustainability Bonds") to finance projects relating to clean transportation and socioeconomic advancement and empowerment. In 2024, PAN engaged Sustainalytics to review the projects financed with proceeds from the 2023/2024 Sustainability Bonds (the "Nominated Projects") and provide an assessment as to whether the projects meet the use of proceeds criteria and the reporting commitments outlined in the Sustainable Financing Framework (the "Framework").¹ Sustainalytics provided a Second-Party Opinion on the Framework in May 2023.²

#### **Evaluation Criteria**

Sustainalytics evaluated the Nominated Projects based on whether they:

- 1. Meet the use of proceeds and eligibility criteria defined in the Framework; and
- Reported on at least one key performance indicator (KPI) for each use of proceeds category defined in the Framework.

Table 1: Use of Proceeds Categories, Eligibility Criteria and Associated KPIs

Use of Proceeds Category	Eligibility Criteria	Key Performance Indicators		
Clean Transportation	<ul> <li>i. Financing Electric, Hybrid, Flex and non-motorized vehicles to low-income individuals<sup>3</sup></li> <li>ii. Only vehicles limited to a threshold of 75g CO<sub>2</sub>/km are eligible<sup>4</sup></li> </ul>	<ul> <li>i. Annual GHG emissions reduced/avoided in tons of CO<sub>2</sub> equivalent</li> <li>ii. Estimated reduction in fuel consumption</li> </ul>		
Socioeconomic advancement and empowerment	<ul> <li>i. Motorcycle financing,<sup>5</sup> FGTS Backed and Payroll Loans to socialeconomically vulnerable groups</li> <li>ii. Economically vulnerable population as defined by either income,<sup>6</sup> gender minorities, marginalized communities (black and indigenous people) or victims from natural disasters</li> </ul>	Number of loans provided to each target group     Average loan size provided to each target group     Number of loans provided to individuals in vulnerable communities		

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<sup>&</sup>lt;sup>1</sup> Banco PAN, "Sustainable Financing Framework, PAN", (2023), at:

 $<sup>\</sup>label{local-problem} $$ \frac{https://ri.bancopan.com.br/Download.aspx?Arquivo=z5Qx/8DascDVqY9/egS3iw==&linguagem=pt^2 Sustainalytics, "Second-Party Opinion, PAN", (2023), at: $$ \frac{1}{2} \left( \frac{1}{2} \right) \left( \frac{1}{2} \left( \frac{1}{2} \right) \left( \frac{1}{2} \right) \left( \frac{1}{2} \right) \left( \frac{1}{2} \left( \frac{1}{2} \right) \left( \frac$ 

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<sup>&</sup>lt;sup>3</sup> Brazilians with monthly income equal to or lower than the minimum wage. <sup>4</sup> Based on the New European Driving Cycle lab test ("NEDC") procedure.

<sup>&</sup>lt;sup>5</sup> Low displacement motorcycles, with engine displacement between 50 to 150 cubic centimeters.

<sup>&</sup>lt;sup>6</sup> Brazilians with monthly income equal to or lower than the minimum wage.



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#### Issuer's Responsibility

PAN is responsible for providing accurate information and documentation relating to the details of the funded projects, including descriptions of projects, amounts allocated and project impact.

#### **Independence and Quality Control**

Sustainalytics, a leading provider of ESG research and ratings, conducted the verification of the use of proceeds from PAN's 2023/2024 Sustainability Bonds. The work undertaken as part of this engagement included collection of documentation from PAN and review of said documentation to assess conformance with the Framework.

Sustainalytics relied on the information and the facts presented by PAN. Sustainalytics is not responsible, nor shall it be held liable for any inaccuracies in the opinions, findings, or conclusions herein due to incorrect or incomplete data provided by PAN.

Sustainalytics made all efforts to ensure the highest quality and rigor during its assessment process and enlisted its Sustainability Bonds Review Committee to provide oversight of the review.

#### Conclusion

Based on the limited assurance procedures conducted,<sup>7</sup> nothing has come to Sustainalytics' attention that causes us to believe that, in all material respects, the reviewed projects do not conform with the use of proceeds criteria and reporting commitments in the Framework. PAN has disclosed to Sustainalytics that the proceeds from the 2023/2024 Sustainability Bonds were fully allocated as of 31 March 2024.

#### **Detailed Findings**

**Table 2: Detailed Findings** 

Framework Requirements	Procedure Performed	Factual Findings	Error or Exceptions Identified
Use of Proceeds Criteria	Verification of the Nominated Projects to determine alignment with the use of proceeds criteria outlined in the Framework.	All projects reviewed complied with the use of proceeds criteria.	None
Reporting Criteria	Verification of the Nominated Projects to determine if impact was reported in line with the KPIs outlined in the Framework.	All projects reviewed reported on at least one KPI per use of proceeds category.	None

<sup>&</sup>lt;sup>7</sup> Sustainalytics' limited assurance process includes reviewing documentation relating to details of projects, as provided by the issuing entity, which is responsible for providing accurate information. These may include descriptions of projects, estimated and realized costs, and reported impact. Sustainalytics has not conducted on-site visits to projects.



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### **Appendix**

#### **Appendix 1: Allocation and Reported Impact**

Banco PAN has raised BRL 5,040.63 million through its issuance of sustainability bonds between June 2023 and March 2024, to finance or refinance projects related to clean transportation and socioeconomic advancement and empowerment. One hundred percent of the proceeds raised were fully allocated to the nominated projects as of March 31, 2024.

Table 3: Net Proceeds Allocation and Reported Impact by Use of Proceeds Category

Use of Proceeds Category	Sub-Category	Impact Reported	Amount Financed (million BRL)	Amount Refinanced (million BRL)	Net Proceeds Allocated (million BRL)	Percentage of total
Clean Transportation	Flex motorcycles <sup>8</sup>	67.15 tons of CO <sub>2</sub> e avoided	331.31	172.75	504.06	10
	Women <sup>9</sup>	1,628,486 loans provided to women in the target population	1,656.57	863.75	2,520.32	50
Socioeconomic advancement and empowerment	Men with monthly income equal or lower to a minimum wage <sup>10</sup>	726,404 loans provided to members of the target population	1,325.25	691.00	2,016.25	40
Total	Total		3,313.13	1,727.50	5,040.63	100

<sup>8</sup> Sustainalytics notes that all financed flex motorcycles meet the framework eligibility criteria, i.e., a threshold of 75g CO<sub>2</sub>/km based on the lab test (NEDC) procedure.

9 Sustainalytics notes that the beneficiaries are women who have a monthly income equal to or less than the minimum wage in Brazil, as described in the

Framework.

10 Sustainalytics notes that the beneficiaries are Brazilians with a monthly income equal to or less than the minimum wage in Brazil, as described in the



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